

## 24/7 Customer Service Online & Mobile Access



**ON DEMAND  
CUSTOMER SERVICE**  
Get the information and services you need, when you need them, no matter where you are!

**24/7 ACCESS**  
Obtain forms, submit claims and request changes to your policy on demand.

Our goal is to continue to supply you with outstanding service. By offering you **HMS Connect**, our services to you are not limited by our Agency office hours. Your insurance information is available to you at any time via the internet and mobile devices. Best of all, these services are available to you at no additional cost!

### HMS Connect - 24/7 Client Access

- Access to your policy information.
- Obtain forms such as Certificates of Insurance.
- Ability to access & deliver Auto ID Cards.
- Request changes to your policy information (vehicles, drivers, equipment etc.)
- Get the information and services you need, when you need them.
- Report claims.

For more information on our 24/7 Services contact your Account Service Team: **410-337-9755 or 800-356-6563**

[HMSConnect@hmsia.com](mailto:HMSConnect@hmsia.com)

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